



ThinkHealth News 2024

Software Thinking and Standing with You

August

Customers Hot Topic

Taxonomy Data Issues Impact Providers: Key Steps to Resolve

The Managed Care Entities (MCEs) have been utilizing provider information from the National Provider Identifier (NPI) registry rather than the Oklahoma Health Care Authority (OHCA), leading to several complications. These issues include:

- **Incorrect Check Distributions:** Providers have received payments incorrectly, with checks being sent to candidates rather than fully licensed professionals.
- **Payment Discrepancies:** Payments have been reduced due to incorrect taxonomy codes.

To address these problems, providers are advised to:

1. **Verify Information:** Ensure that your data from OHCA matches the NPI registry.
2. **Check Taxonomy Details:** Confirm that your taxonomy details in ThinkHealth align with those in both OHCA and the NPI registry.

Important: Do not alter your OHCA or ThinkHealth data if your OHCA billing is correct. If issues persist with MCEs, first verify your data in the NPI registry and then contact our support team for assistance in ensuring ThinkHealth is properly configured for MCE submissions.

Billing complexities shouldn't stand in the way of your practice's success. **ThinkHealth** is here to guide you through unlocking the full potential of billing with Medicare, Medicaid, and private insurance effortlessly.

- Stay ahead of the curve with ThinkHealth's real-time updates, ensuring your billing practices are always compliant with the latest regulations.
- Discover valuable tips and tricks to maximize reimbursement and optimize your revenue streams with ThinkHealth.
- ThinkHealth's Billing Module streamlines your billing workflows, making the process efficient and error-free.

Call us now for More Info!

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Agency Events and News

Free Mental Health First Aid Training

Join us for a day of learning and growth at Grace CMA Church in Middleburg Heights in room 203. This in-person event will equip you with the tools and knowledge to provide initial support to someone who may be experiencing a mental health crisis.

[Click Here for More Information](#)



Adult Self-Care Summer Camp

Indulge your inner child at Adult Self-Care Summer Camp! There will be coloring, journaling, reading, and making digital art in Canva.

[Click Here for More Information](#)



Ohio Prevention Conference 2024

The Ohio Prevention Conference (OPC) is the premier educational opportunity for prevention specialists, health educators, business professionals, and community members dedicated to fostering a healthier environment.

[Click Here for More Information](#)



Group supervision for therapists (online)

To improve their work and practice responsibly, therapists and other mental health practitioners need a dedicated space and trusted relationships where they can reflect on their work and deepen their understanding and impact. This supervision group will offer this space, drawing on clinical expertise to mentor, navigate ethical dilemmas, solve problems, gatekeep and engage in challenging conversations. [Click Here for More Information](#)



NEWSLETTER HIGHLIGHTS

OPPA successfully brokers a deal on SB 60

As members are likely aware, OPPA originally took a position of active opposition to Senate Bill 60 – a bill that would create a new mid-level mental health profession - Certified Mental Health Assistant. There were significant concerns about the legislation, including training and education, lack of specificity, as well as patient and physician protections.

OPPA members, executive director, and contract lobbyist have worked tirelessly to oppose the bill since it was first introduced early last year. Through our effective advocacy, we were able to stop the bill from being voted out of the Senate Workforce and Higher Education committee on three separate occasions and successfully had the bill language removed from the state budget in 2023.

After months of expressing our opposition to the bill the chair and the sponsor came to us and indicated they would be willing to make significant changes to the bill to address the issues we highlighted, but also indicated continuing to stop the bill in its entirety was not possible. We were asked to identify our top ten major concerns with the bill and our potential solutions to those issues. We are happy to report we were successful in working with the chair, sponsor and committee members to include all 10 items that we requested, which is a huge win for psychiatrists and individuals with mental illness.

[read more here.](#)

Oklahoma nonprofit pushes for improved mental health care accessibility

People experiencing social isolation, discrimination or a lack of resources are more at risk for developing a mental health disorder like depression or anxiety. People who have intellectual and developmental disabilities have these same challenges and more. Intellectual and developmental conditions vary widely, including diagnoses like Down syndrome or autism spectrum disorders. According to Healthy Minds Policy Director Brittany Hayes, mental health symptoms that show up for people who have intellectual and developmental disabilities are more likely to be missed or discounted.

“Often the professionals that they’re seeking treatment from aren’t able to distinguish ‘is this a symptom that they’re experiencing because of [intellectual and developmental disabilities], or is this a separate mental or behavioral health diagnosis?’” Hayes said.

Healthy Minds is a nonprofit focused on increasing access to health care across Oklahoma. Their latest research found between 39 and 52% of people with intellectual and developmental disabilities have a co-occurring mental health condition.

[read more here.](#)



Mark Your Calendar

August 1

[World Lung Cancer Day](#)

August 4

[Coast Guard Birthday](#)

August 7

[Purple Heart Day](#)

August 17

[National Nonprofit Day](#)

August 22

[Be An Angel Day](#)

August 25

[National Park Service Founders Day](#)

August 30

[National Grief Awareness Day](#)

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